

Received : November 06, 2021
Accepted : November 13, 2021
Published : February 08, 2022

Conference on Community Engagement Project
<https://journal.uib.ac.id/index.php/concept>

THE PROCEDURE AND THE EFFECTIVENESS TOWARDS DISPUTE REGISTRATIONS USING E-COURT SERVICES AT BATAM RELIGIOUS COURT 1-A CLASS

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Abstract

Rapid technological developments have brought changes, especially in the judiciary. Online case registration are using e-court services in which its services is issued by the Supreme Court in accordance with the provisions of Supreme Court Regulation Number 3 of 2018 Regarding of Cases Administration. The purpose of establishing an e-court is to realize the principles of justice in a simple, fast, and low-cost manner. Besides being able to do case registration online, e-courts are capable to summon litigants online get an up-front assessment of court fees directly, pay down-payment fees online by getting a SKUM (payment statement letter) and a Virtual Account Bank. The purpose of writing this article is to find out how to register a divorce lawsuit using e-court services within the Religious Courts and find out what obstacles occur when registering cases through e-court services. The implementation method used by the author is normative juridical with the identification of problems that occur in a comprehensive integrative manner, the data analysis used is qualitative analysis with secondary data studies. The results of this study will show how the procedure for registering cases through e-court services at the Religious Courts Batam Class 1-A

Keywords : Technological Developments , E-Court Service , Registration Procedure

Introduction

The development of industrial technology which was in the 4.0 revolution period has brought changes, especially in the field of government of the State of Indonesia, which has also benefited from changes from increasingly sophisticated technology in all aspects. Especially for government agencies in the State of Indonesia which have created the latest innovations in their function as public services that can have a positive impact on the community. Realizing the principle of speedy justice, is a principle that is generally believed by all courts in the world. The Supreme Court has created the latest innovation in the form of an electronic judicial application called "E-Court (The Electronic Justice System)" which is the latest complementary means for judicial bodies, especially as a form of

service to the community that must be operated by judicial bodies under the auspices of the Court. The Supreme Court which includes the judicial bodies below which are: general courts, religious courts, military courts and state administrative courts this has been stipulated in the provisions (PERMA 1/2019) Regarding Case Administration and Electronic Trials. Based on the decision issued by the Supreme Court in (PERMA 3/2018) regarding the judicial administration system using electronic judicial services at the District Court, Religious Court, Military Administrative Court and State Administration. As for one of the religious courts that have implemented the use of E-Court in registering lawsuits in the Riau Archipelago, Batam City, the Batam Class I-A Religious Court. With regard to the enactment of a statutory regulation concerning jurisdictional areas (where the regulations apply) in accordance with legal provisions, the Religious Courts Area in Batam is quite large, covering as many as 12 sub-districts in Batam City and as many as 64 Kelurahan in Batam City with various types of problems that arise. happening in society is very complicated. Both in terms of economy, social, education and others are closely related. If seen from the previous explanation, it can be seen that the Batam Religious Court has used e-court services in registering divorce lawsuits. So in this case the author makes observations in the effectiveness of the registration of divorce lawsuits. So the author raised the topic of writing entitled: "***THE PROCEDURE AND THE EFFECTIVENESS TOWARDS DISPUTE REGISTRATIONS USING E-COURT SERVICES AT BATAM RELIGIOUS COURT I-A CLASS***".

The purpose of the community service project in this case is to know the world of work within the judiciary, and to know the procedure when you want to register a case using the e-court service at the Batam Class IA Religious Court, as well as find out what obstacles are found when giving services to the community in registering divorce lawsuits.

Problems

The problem that the author faces in the implementation of the internship at the Batam Religious Court Office, the author has difficulty inputting and validating the payment of proof of the transfer of case fees on the portal system belonging to the Batam PA. And the authors found new challenges in registering cases and inputting case numbers because the previous authors did not have experience and lack of understanding in this field.

Methods

In technological change in government agencies in particular, it does not only focus on the development and changes in information systems. Rather it is an adaptation of the community, especially in the use of the latest information systems when they want to register divorce

lawsuits. Based on this the author in carrying out the activity design carried out with techniques, are as follows:

(1) Data Collection Techniques

Data collection techniques carried out during the preparation of community service reports are as follows:

a) Observation

Doing direct observation, the researcher as well as the writer is able to feel and believe in the research subject. While carrying out community service activities, the author makes direct observations during the work process which is useful as a medium for gathering information for the preparation of community service reports. The author makes observations by helping the community when registering cases in the Religious Courts using both E-Court and non-E-Court services.

b) Interview

These interviewing techniques sometimes measure a person's subjective beliefs by asking directly about opportunities, but they often use visual aids or ask multiple people who have information that relates to them. In the process of preparing community service reports, the authors use the interview method in order to obtain the necessary information or data. And it is useful to get more specific data, especially regarding the procedure for registering divorce lawsuits at the Batam Religious Court. the author when conducting interviews has prepared several questions for sources related to research writing such as information and complaints officers at table 1, case registration officers at table 2 in the One Stop Services (PTSP) room, Religious Court Judges, Registrars, law clerks, bailiffs, community , as well as other related parties.

c) Documentation

Documentation is a real object or virtual object that is documented as a real object or digital object. In the documentation method, the author attaches documentation in the form of pictures or photos while working at the Religious Courts Class I A Batam. The attachment was made to meet the completeness of the data needed in the process of preparing community service reports (Sudarsono, 2017).

(2) Implementations Methodology

- 1) In the first stage, the writer consults with the supervisor and the clerk regarding the topic of the problem that will be raised in the writing of the community service report, it is useful to get criticism and suggestions for input and permission to implement the output from the practical workplace. First, the author is obliged to make observations in the field to find out and look for any obstacles that occur and see how the application is in providing case registration services at the Class I A Batam Religious Court. The author also held a meeting with the Batam Religious Court agency by discussing problems regarding solutions to the obstacles faced by the Batam Class IA Religious Court when providing registration services for lawsuits and applications.

- 2) In the second stage, the author designs a project in the form of making a case registration banner through the E-Court service in accordance with the provisions of the Decree of the Chief Justice of the Supreme Court of the Republic of Indonesia Number 129/KMA/SK/VIII/2019 concerning Technical Instructions for the Administration of Cases and Trials in Courts Electronically in the environment. Batam Religious Court. After doing the design, the author also gives the project that the author has worked on to the Batam Religious Court to be checked for compliance with applicable legal regulations;
- 3) After carrying out the first and second stages, the authors implemented the project by displaying a banner regarding the case registration procedure using the electronic judicial service "E-Court" at the Batam Class-IA Religious Court;
- 4) In the final stage, the author reports and evaluates the Batam Religious Court after implementing the project.

Result and Discussion

Project Outcome Implementation

The evidence from the outputs designed during the implementation of this internship includes:

- a. The author's success in preparing the activity output design, which can help community services who want to register lawsuits and applications using the Batam Religious Court's E-Court service.



Picture 1 Proof of Divorce Claim Case Registration using the E-Court service before getting the case number



Picture 2 Proof of Divorce Lawsuit Registration Status using the "E-Court" Service of the Religious Courts

No	No. Registrasi	Nama Pengadu	Nama Terdakwa	Jenis Kasus	Tanggal Pendaftaran
1	02/01/2022	Andi	Andi	Perkawinan	02/01/2022
2	02/01/2022	Andi	Andi	Perkawinan	02/01/2022
3	02/01/2022	Andi	Andi	Perkawinan	02/01/2022
4	02/01/2022	Andi	Andi	Perkawinan	02/01/2022
5	02/01/2022	Andi	Andi	Perkawinan	02/01/2022

Picture 3 Proof of the successful registration of lawsuits using the E-Court Service by getting a case number

Project Outcome Design

1. Procedure for Registration of Lawsuit Cases Using E-Court Services



Picture 4 Documentation of one-stop integrated service center Batam Religious Court

The procedure for registering a lawsuit using the E-Court service is as follows: Currently the E-Court service is only devoted to advocates. In this case, the registered user after having an account must go through the advocate validation stage in the local High Court area where the advocate is sworn in. Procedures for registering lawsuits online using the Supreme Court's E-Court service

- 1) Choose the destination court where the case is registered. In this case, the applicant or legal representative chooses the area of the Batam Religious Court



- 2) After selecting the jurisdiction of the court, the registered user gets a case registration registration number



- 9) After obtaining the case number, the Petitioner gets one copy of the lawsuit file which has been given a case number.
- 10) The applicant is just waiting for the start of the trial.

Process For Inputting Lawsuit Number

The output implementation process is carried out in accordance with the direction and guidance of the apprentice supervisor and in the future it is expected to be able to adapt to the work environment in the Batam Religious Court. There are several stages of inputting case numbers through the Case Tracing Information System (SIPP) belonging to the Batam Religious Court, which are as follows:

- 1) Receive case files that have been checked for completeness of the files by Counter 2 (lawsuit desk)
- 2) Open the SIPP PA Batam portal



Picture 1 *Display of Application Portal belonging to the Batam Religious Court*

- 3) Login to the SIPP PA Batam application with a special cashier account



Picture 2 *Display of Login in SIPP PA Batam Account*

- 4) Select the e-court column



- Click "Register" to get a registration case number and choose a case classification and check the amount of down-payment fees that have been paid by the applicant. Then click "simpan".

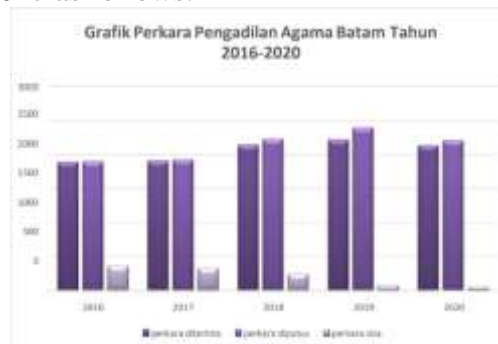


- Then click "Jurnal Perkara" and select the case number to be printed SKUM (Certificate for Payment)



Condition After Implementation

The condition after implementation is that the Batam Religious Court has provided e-court services in October 2018. With the case statistics from 2016 to 2017 as follows:



The table above shows that in 2016 there were 1500 cases received, and no one has used e-court. In 2017 there were around 1600 cases received and none of the applicants have used the e-court. In 2018 the number of cases received increased to 1900 the number of cases received and some of them have used e-courts but have not been effective considering the first legal basis that regulates e-courts, namely (PERMA 3/2018) Regarding Electronic Case Administration by the Supreme Court and It was only enacted on April 4 2018. Different conditions in 2019 and the following year, cases received by the Religious Courts increased to 2000 cases. The reason that underlies the increase in e-court users is that there is a policy that every case accompanied by a legal attorney must be through e-court and will not be served if using direct registration. The use of e-court at PA Batam has created convenience and effectiveness for the parties. This can be

seen from the use of e-courts with several features such as: e-filing, e-SKUM, e-payments, e-summons and can be proven by reducing the queue for case registration at the Batam Religious Court.

Documentation while working at Counter 5 Cashier while serving the litigants



Picture 1 Author's documentation when receiving the lawsuitfile which will be registered and given a case number



Picture 2 Author's documentation when giving the lawsuit case number according to the order of SIPP (case tracing information system) Batam Religious Court



Picture 3 Author's Documentation Provide Evidence of SKUM (Certificate To Pay) to the Litigation



Picture 4 Proof of SKUM given to the Applicant/Plaintiff (Certificate to Pay)



Picture 5 E-Court banner design that will be displayed in the Religious Courts

Conclusion

After the author has finished carrying out practical internship activities at the Batam Religious Court Class I-A for 4 months, there are several conclusions given by the author as follows:

- a) The author can find out about the procedure for registering cases online by using the "e-court" service at the Batam Religious Court Class I-A.
- b) The author gains new experience about the real world of work and works professionally while serving the community and providing good information.

Recommendation

for the next community service participants if they want to carry out practical work internships before they want to carry out they should conduct a survey first to the relevant agencies. And the participants already know the location of the agency, and the participants have previously coordinated with the head of the agency. Students should maintain the good name of the alma mater and good relations with officials and employees there.

Recommendations for the Legal Studies program at Batam International University, is to provide information and direction before students carry out practical work. And collaborate with private institutions and domestic agencies to make it easier for students to find partners to carry out community service.

The recommendation for the Batam Religious Court Class IA is to continue to help students who have difficulty carrying out practical work in the field and continue to provide opportunities for further students who will carry out internships in the future because participating in the world of work within the Batam Religious Court is one of the most valuable experience for students

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